



**Webinar starts at 4:00 PM GST**

CEBC Clean Energy  
Webinar Series  
**Webinar #7**

# “The Impact of COVID-19 on ESCO M&V Activities”



**Lia Webster**

Sr. Engineer / Principal  
**Facility Energy Solutions &**  
Chair of the IPMVP Sub-Committee  
on Advanced M&V, **EVO**



**Amin El Najjar**

Director  
Operations for Dubai & Northern  
Emirates, Oman, Lebanon and Egypt  
**ENOVA**



**Gaurav Soni**

Project Assurance Manager –  
O&M and M&V  
**ENGIE Smart4Power**



**Iwan Walters**

Partner, **Eversheds Sutherland**  
Board Member,  
**Clean Energy Business Council**  
**Moderator**

# Clean Energy Business Council (CEBC)

Sophie Collet

Managing Director

# What is the Clean Energy Business Council?

- **The Clean Energy Business Council**, a Not for Profit Organization representing the private sector involved in the clean energy sector across the MENA region.
- Our goal is to **establish a dialogue** between the public and private sectors, and to drive the development of appropriate and much needed **regulation and policy** to support the development of the clean energy sector.
- Membership is open to all individuals, companies, business organizations based on an annual fee

# CEBC Members (+120)

and more...

## Renewables



## Energy Efficiency



## Green Mobility



## Law, Consultancy, Banks and Investment Firms



## Other





# CEBC Partners



WORLD FUTURE  
ENERGY SUMMIT

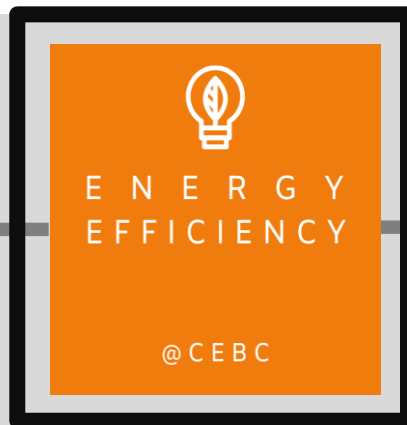


# What we do

- Throughout the year, we **host workshops, events and webinars**, allowing our members the opportunity to share and promote their ideas, services and knowledge.
- We publish **reports, case studies, white papers and market surveys**.
- We run a range of **working groups**, such as the future mobility working group, the energy efficiency group and the climate finance group.
- We also run two **programmes**: the Schools Programme and the Women in Clean Energy (WICE) programme.

# CEBC workstream structure

## Working Groups

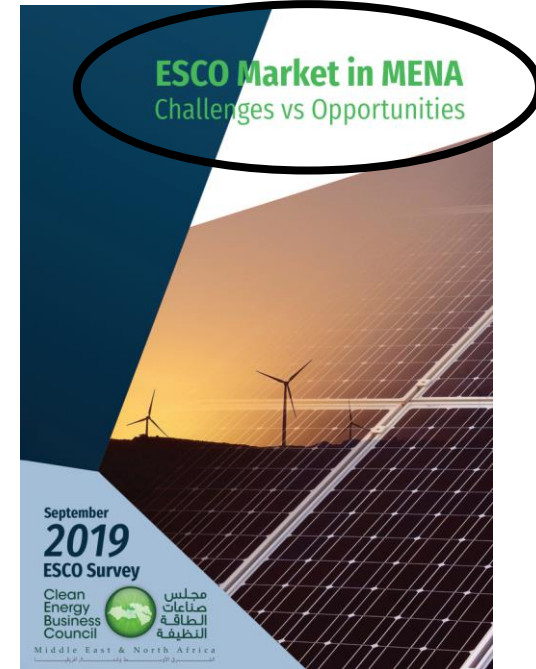


## Programs



# ESCO Market Survey White Paper 2019

- Available to download on the CEBC website
- Answers questions such as:
  - Past and future investments by ESCOs
  - Recruitment and expansion plans
  - Project revenue
  - Project cycle
  - Business evaluation & forecast
  - Major stumbling issues and more...
- 2020 survey will be launched in September 2020 covering **UAE and Saudi Arabia**







Looking forward to meeting  
you in person soon 😊

# Thanks for listening

Email us at [ahmed@cebcmena.com](mailto:ahmed@cebcmena.com)

Or visit our website at

<http://www.cebcmena.com>

# Notes

- Webinar **recording, summary document and presentation slides** will be shared after the webinar.
- Please put your questions in the **Questions** panel on your right hand and we will answer as many as we can at the end of the webinar.



# “IPMVP and Routine and Non-routine Adjustments”

**Lia Webster**

Sr. Engineer / Principal,  
**Facility Energy Solutions &**  
Chair of the IPMVP Sub-Committee  
on Advanced M&V, **EVO**







# IPMVP: Non-Routine Events & Non-Routine Adjustments

Lia Webster, P.E.  
Principal  
Facility Energy Solutions LLC



## Agenda:

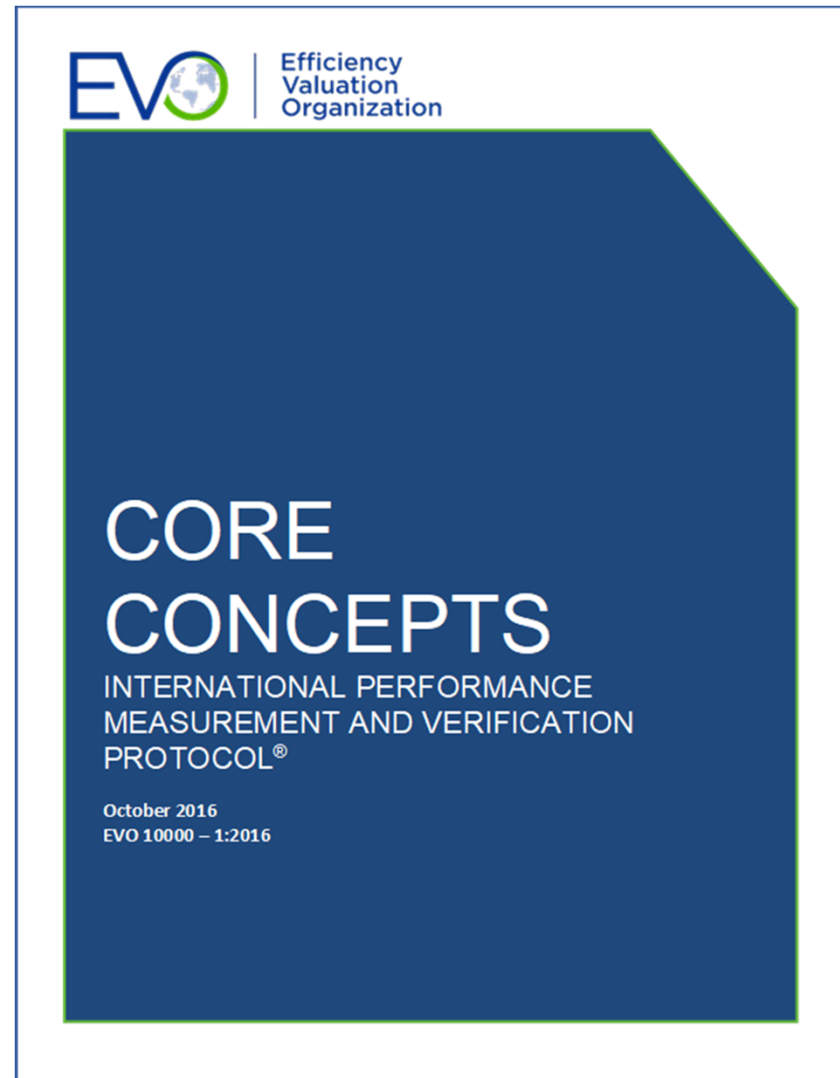
- IPMVP
- Routine and Non-routine Adjustments
- Making Non-routine Adjustments
- Key Considerations
- Additional Guidance on Covid-19



# IPMVP

## Key M&V Protocol:

- Used worldwide
- Framework to determine savings
- Provides M&V terms & definitions
- Defines four M&V Options
- M&V plan and reporting



# IPMVP & EVO

## Efficiency Valuation Organization (EVO):

- Publishes IPMVP
- International organization
- Provides tools to quantify energy efficiency business transactions

### Goals:

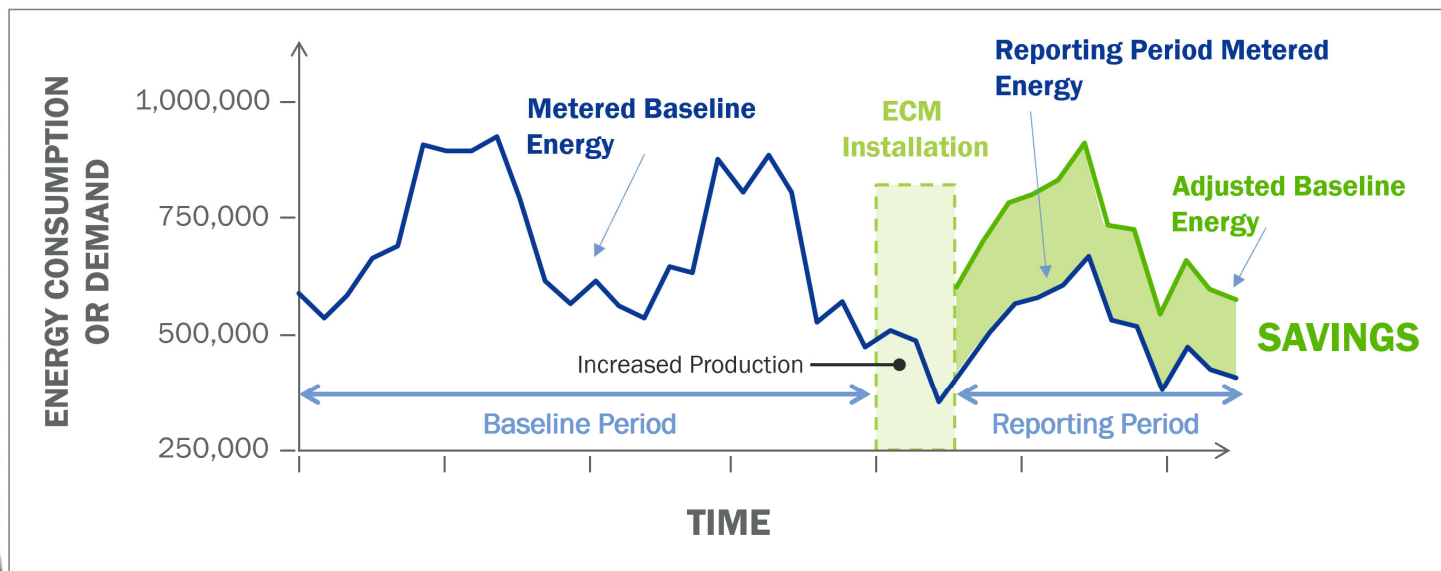
- Build confidence in energy efficiency as a reliable resource, and
- Ensure impacts from energy projects are determined through appropriate M&V



<http://evo-world.org/>

# Measurement and Verification (M&V)

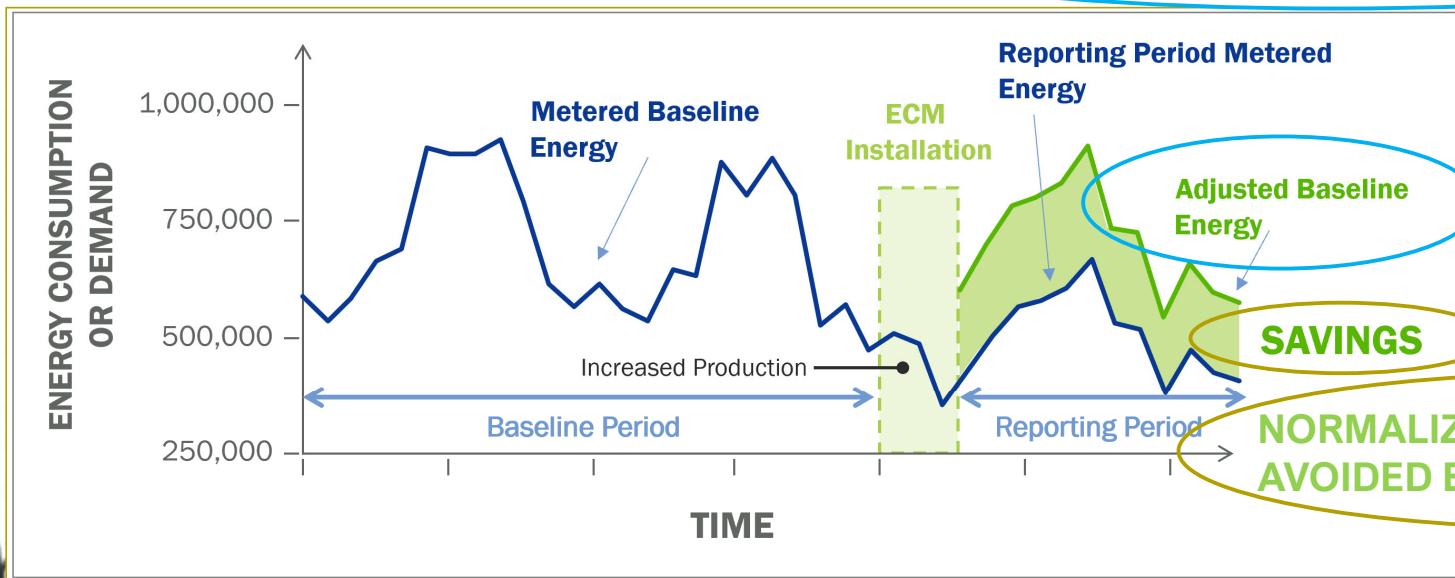
- Verifies and calculates energy savings within an individual facility
- Primary objective is to reduce performance risk to an acceptable level
- Calculating energy savings is unique as savings reflect the absence of energy use



# Measurement and Verification (M&V)

Adjusted Baseline Energy

what "would have happened" without the energy project



## Routine Adjustments

Account for the **expected** change in energy consumption due to changes in the *Independent Variables*

- Planned updates to Independent variables (e.g. weather, occupancy)
- To compare energy use under a common set of conditions
- Results in *Adjusted Baseline Energy*
- Normalized energy savings use *Adjusted Reporting Period Energy*

Baseline Period

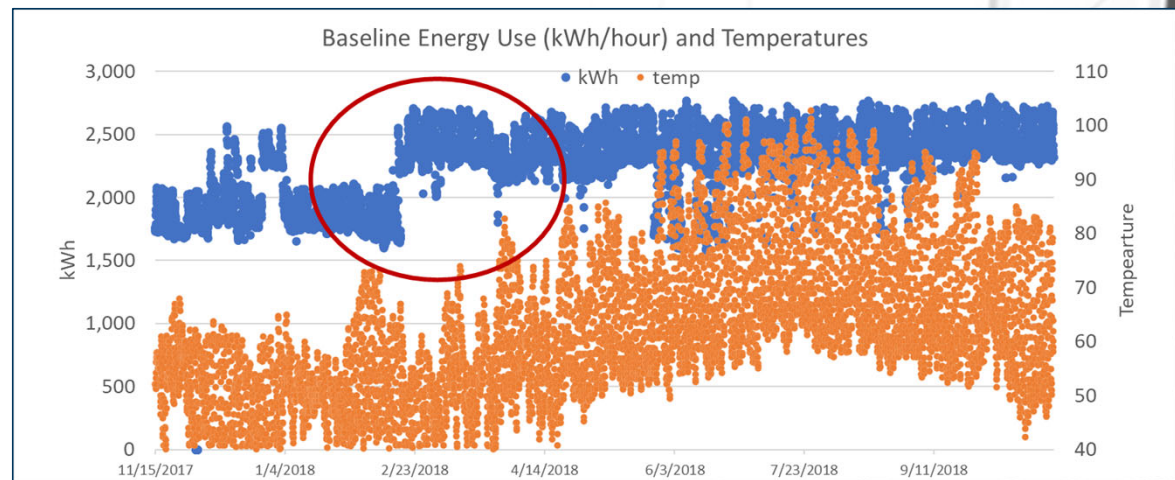


Reporting Period



# Non-Routine Events & Adjustments

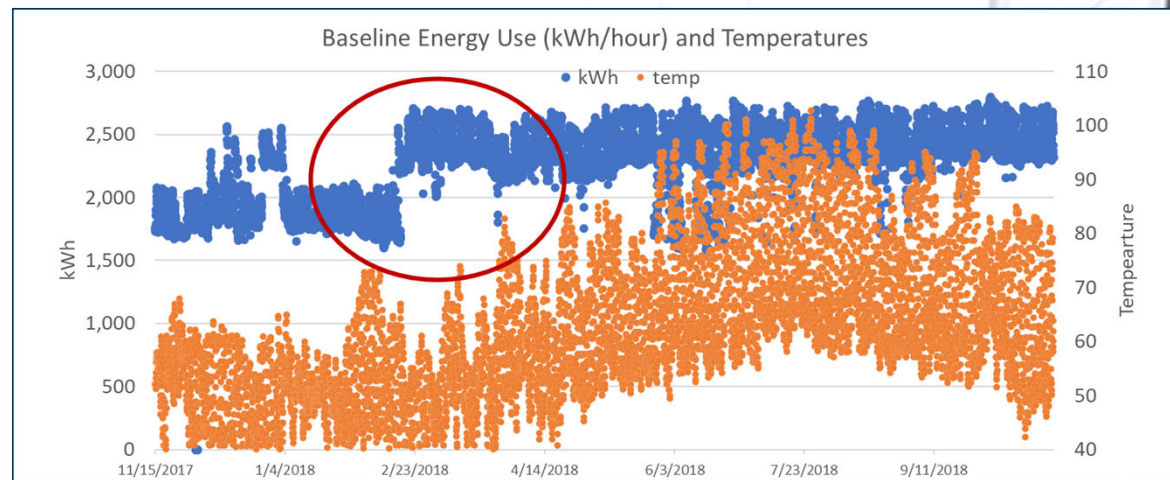
1. An 'event' that causes unexpected changes in energy use within measurement boundary (whole facility or retrofit-isolation)
2. Due to changes *Static Factors*
  - Unrelated to energy project and independent variables





## Non-Routine Events & Adjustments

3. When impact to energy savings is 'significant' a non-routine adjustment is required
  - Individually engineered calculations to account for the energy effects due to changes in the Static Factors.



# Static Factors

Characteristics of a facility which affect Energy Consumption within measurement boundary

- Not expected to change
- Not included as independent variables

Key static factors are documented in the baseline period and tracked for changes

- Used to validate non-routine adjustments
- Ensure the measured energy impacts are from the ECMs

# Static Factors

Category	Example Metrics
Facility Overview	Facility size - gross sq. ft
	Conditioned sq. ft (Total amount of space being heated or air conditioned, in square feet (also called 'occupied square feet'))
	Building envelope conditions (Level of insulation, window types/configuration, infiltration levels, levels of external shading)
Qty. Occupants	Qty. of occupants (e.g., total of workers & average Qty. of visitors; Qty. work-stations/chairs), Totals per area/schedule
	Aux. rental hours, number of occupants, type or use, additional equipment/loads
	% facility leased, occupied square feet
	Qty. classes/month, Qty. of occupied rooms/beds
Hours of Use	Schedule of occupants / area requiring 'occupied' setpoints.
	Equipment operating hours, which may exceed hours of occupancy, above, (e.g., Qty. hours per week, holiday schedule, afterhours/weekend operations for HVAC system).
Heating	Installed heating capacity (Qty. & size of Furnaces, Boilers, HPs, electric preheat & reheat), equipment staging, operating temperatures, % combustion efficiency
Ventilation	Carbon dioxide levels, CFM for make-up air units, Qty.of dedicated outdoor air units, Qty. fume hoods, HP of exhaust fans
Cooling	Installed cooling capacity (Chillers plant capacity, equipment staging, temperatures, ton-hours, peak tons), Water-side economizer capacity & setpoints

# Potential Effects of NREs by Project Period

## **Baseline Period**

- Increased uncertainty in energy model
- May invalidate baseline model

## **Implementation Period**

- Can obscure or inflate savings from ECMs

## **Reporting Period**

- Direct increase or decrease in Avoided energy use
- Added uncertainty in reporting period model
- May invalidate baseline and/or reporting period models

# Options by Project Period

## Baseline Period

- Extend baseline period until operations stabilize.
- Exclude period if impacts are temporary
- Baseline established on 'new normal' , *spans both old and new*
- Track key 'static factors' and include as variables in baseline model
- Determine impacts and make non-routine adjustment to baseline energy

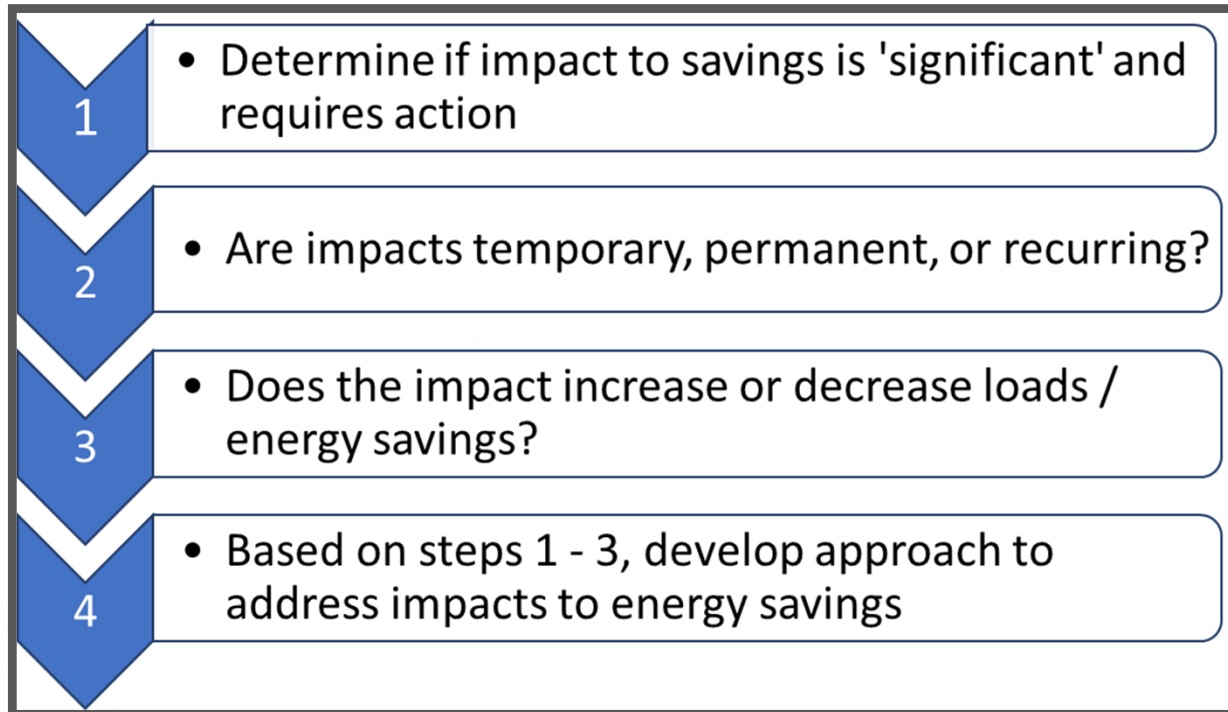
## Implementation Period

- Extend period until stable operations
- Consider another M&V option (e.g., sub-meter ECMs)

## Reporting Period

- Omit data from period
- Determine impacts and make non-routine adjustment
- Pause contract and extend the performance period when the contract was "performing" in "normal" situations

## Is a Non-Routine Adjustment warranted?





## Making Non-Routine Adjustments

- Approach should be cost-effective, but accurate & conservative
- Best to follow M&V option used for ECM
- For Options B & C using metered or sub-metered energy data is preferred
  - Regression modeling strategies can quantify impacts
  - Can support time-of-use savings if needed
  - Use with avoided energy use or normalized energy savings
- For lower-value impacts, engineering calculations may be okay
  - Consider the life-cycle value of the non-routine adjustment

## Data Needed for Non-Routine Adjustments

Data on NRE	Details
Date(s) and times affected	Define the event period's start date and end date and times. Note project period
Significance of the NRE	Impact on energy savings
	Impact to affected static factors such as "Leased Square Feet"
Nature of change in energy use	Increase or decrease in base-load, peak loads, or both
	Increase, decrease, or shift in operating hours
Project-specific criteria for non-routine adjustments	Threshold on making non-routine adjustments and other details from the M&V plan or contract

# If a Non-Routine Adjustment is Required

**1. Omit Data**

**2. Quantify Impacts**

**3. Re-Define Baseline Model**

# If a Non-Routine Adjustment is Required

## 1. Omit Data

- Claim no savings
- Extend contract period

## 2. Quantify Impacts

- Baseline model still valid
  - Loads and temperature response of building unchanged
  - Model compatible with other changes (e.g., Schedule)
- Quantify impacts and make non-routine adjustment

# If a Non-Routine Adjustment is Required

## 3. Re-Define Baseline Model

- Permanent changes makes baseline model invalid
  - Reporting period variables beyond range of baseline period, or
  - Additional independent variables are needed for reporting period.
- Action:
  - Add the static factors affected to the baseline model as independent variables
  - Avoided energy consumption calculated by 'Backcasting'

## Other Considerations for Covid-19

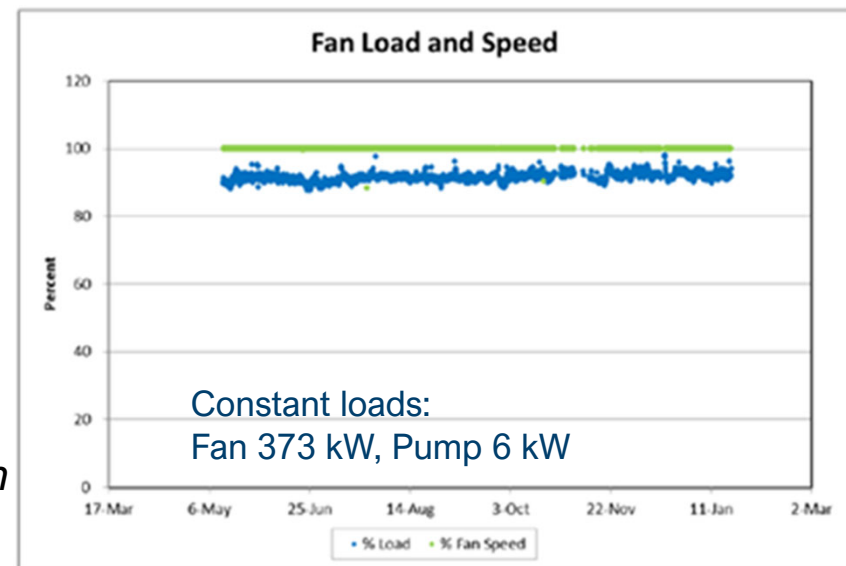
- Resolutions based on content of contract / M&V Plan
  - Non-routine adjustment
  - Force majeure?
- If unanticipated, use a reasonable agreed-upon solution
  - Risk sharing should extend to unforeseen circumstances
- Consider adjusting investment duration or lease terms
  - Value is a mix of 'savings' and installation of new equipment that has the potential to perform



## Example Non-Routine Adjustment

- Year 2 of reporting period
  - Added fan and pump system
- Sub-metered new equipment:
  - Energy use
  - Key operating parameters
- Hourly model:

*Baseline model (kWh) =  $\beta_0 + \beta_1 * (\text{Production Volume}) + \beta_2 * (\text{Moisture Content})$*



**Revised** Baseline model (kWh) =  
 $\beta_0 + \beta_1 * (\text{Production Volume}) + \beta_2 * (\text{Moisture Content}) + 379$

# IPMVP Resources

## IPMVP Core Concepts

### Application Guides include:

- Uncertainty Assessment
- Issues and Examples
- Renewables
- ***Non-Routine Events & Adjustments – Publication July 2020***
- *Advanced Meter-Based M&V – underway*



Thank you.

Lia Webster, P.E.

Principal

**Facility Energy Solutions LLC**

[lwebster@facilityenergysolutions.com](mailto:lwebster@facilityenergysolutions.com)

[www.facilityenergysolutions.com](http://www.facilityenergysolutions.com)



**Energy Valuation Organization (EVO)**

<https://evo-world.org/en/>



# “Measurement & Verification Process: Adapting to Covid-19” Case Study: Mall of the Emirates (MOE)

**Amin El Najjar**

Director, Operations for Dubai & Northern  
Emirates, Oman, Lebanon and Egypt

**ENOVA**







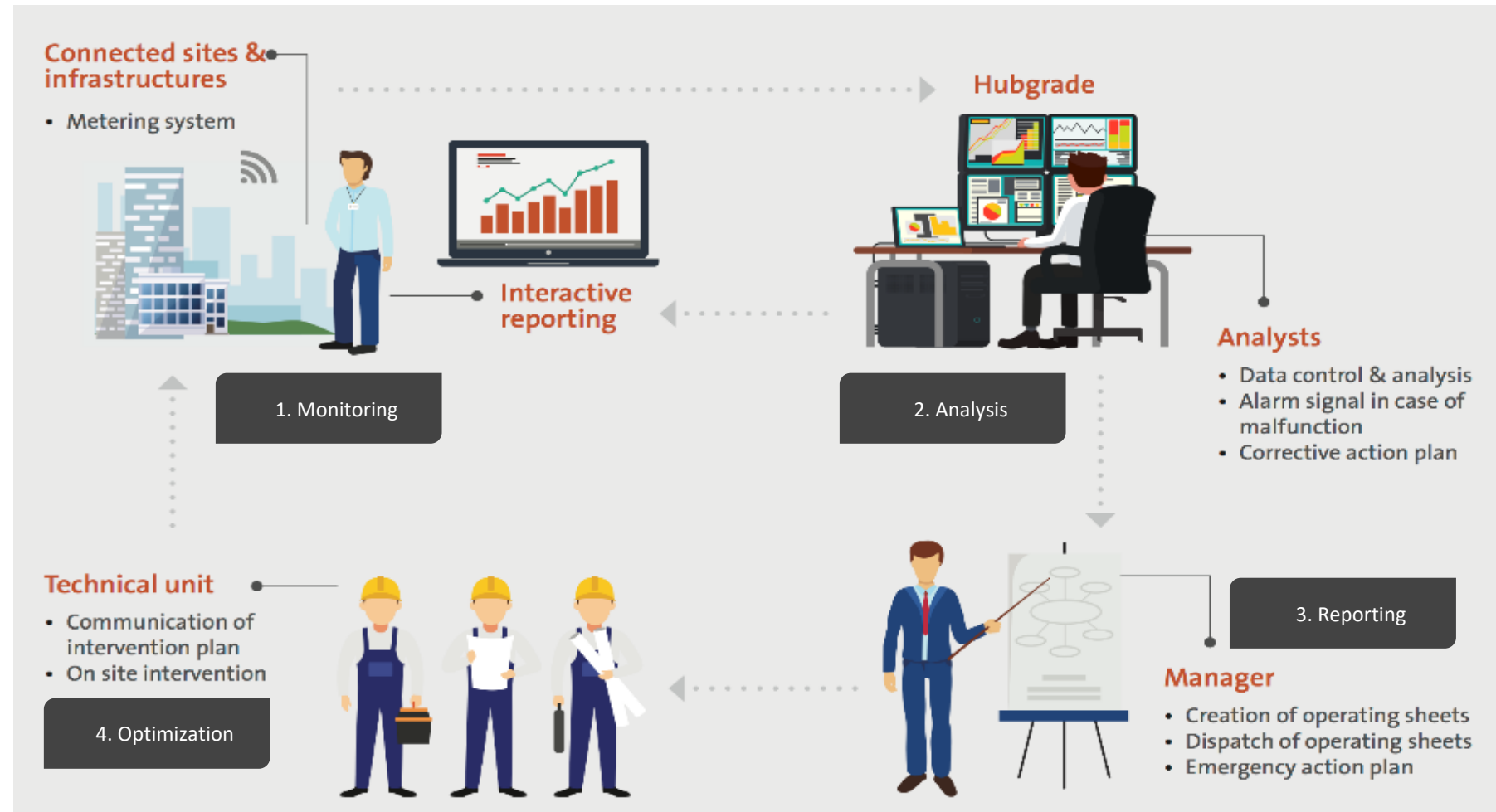
# Measurement & Verification Process: Adapting to Covid-19

Case Study: Mall of the Emirates (MOE)

Reference No .: PTD/MOE/20/060  
June 1<sup>st</sup>, 2020

# Smart live monitoring platform 'Hubgrade'

- Web-based applications for data monitoring, analysis and control
- Dedicated access for the client and Enova site ops
- Integration with technicians' PDAs and CAFM





# Smart live monitoring platform 'Hubgrade'

Live Meter Points	Count
Electric Meters	7,194
AHU/FCU Points	5,081
Indoor Environment	3,518
BTU Meters	998
Chilled Water/Chillers	954
Water Meters	802
Pump Points	556
Solar Points	244



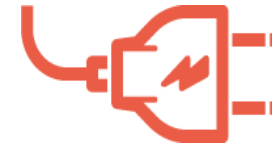
**23.5k+**  
meter points monitored



**979k** m3 of water savings  
in 2019



**68.5m AED**  
of guaranteed savings to date



**64.1m** kWh saved  
in 2019



**3,100** automated reports in 2019  
(scheduled, alarm-triggered)

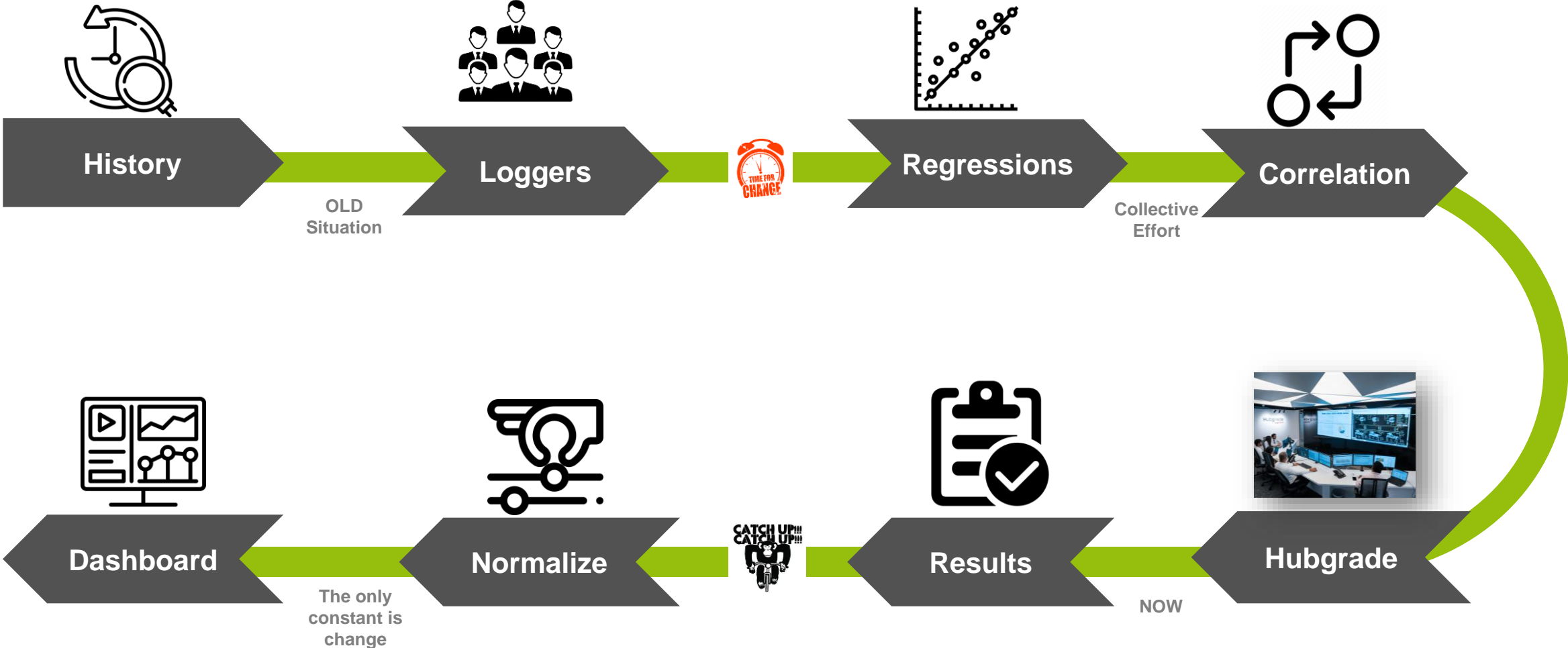


Equivalent to **820k**  
tree seedlings grown for 10 years

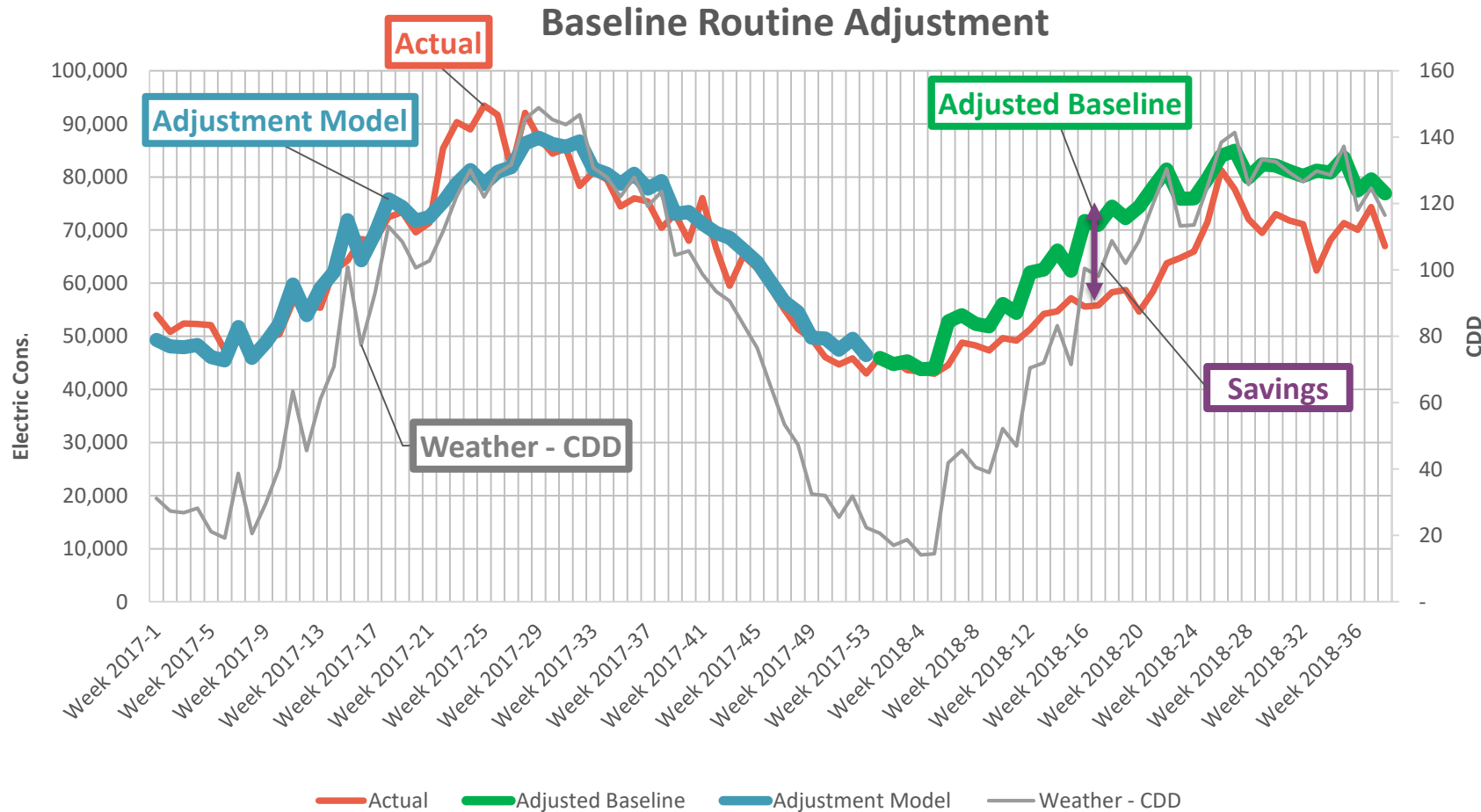


**3** POCs for advanced analytics &  
machine learning systems

# M&V Journey



# Measurement & Verification 101



## Actual:

Consumption as recorded by monitored meters.

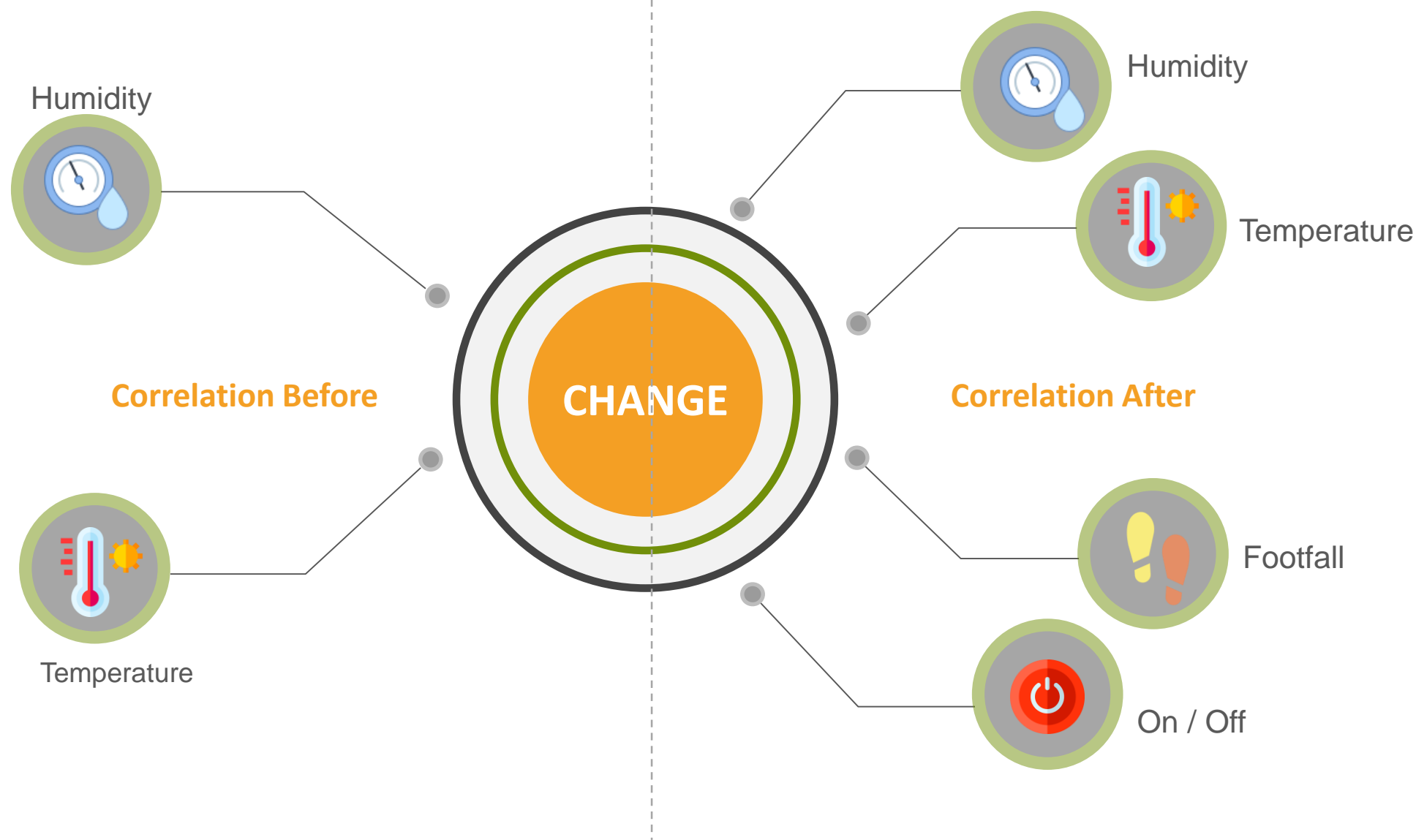
## Adjustment Model:

A statistical model mimicking the building performance based on 2018 data.

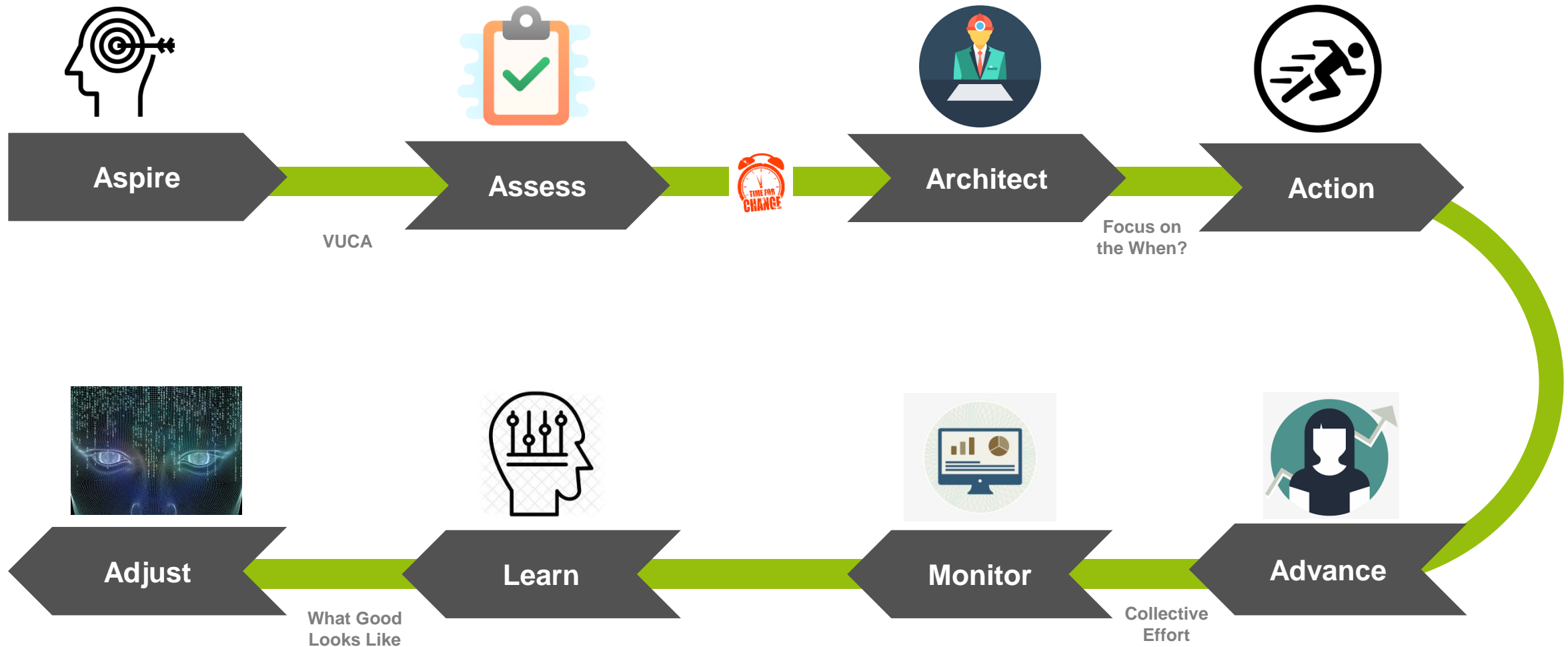
## Adjusted Baseline:

An extension of the adjustment model using 2018 weather data to anticipate how the building would have performed without any energy conservation measures.

# Change in Correlations



# Our Next Destination: M&V Part II



# Mall of the Emirates



Mall of the Emirates is the world's first shopping resort, in the heart of Dubai.



It features about 630+ brands, in an area of 233,467 sqm.



It houses Ski Dubai and is connected to the iconic Kempinski Hotel and Sheraton Hotel.



It includes department stores, fashion and lifestyle. It also has sports, electronics, home furnishing and the largest Carrefour in the city.



مول الإمارات  
Mall of the Emirates



<https://www.youtube.com/watch?v=UfXXwxinMjs>

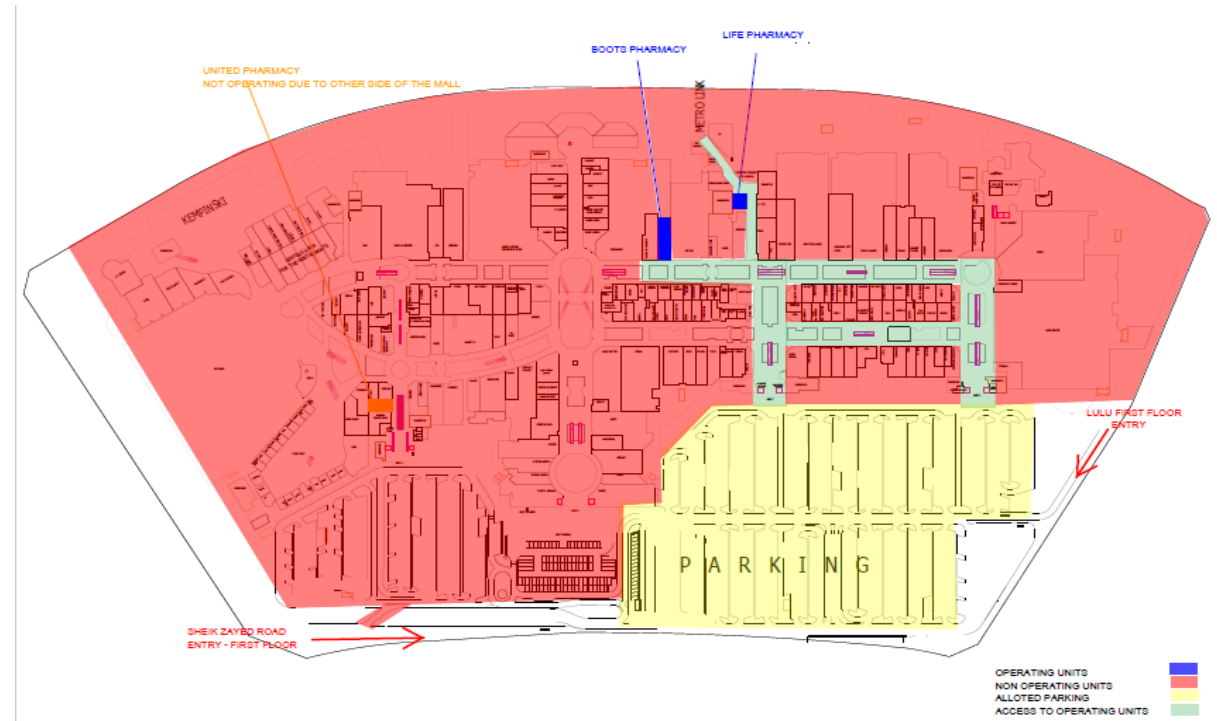
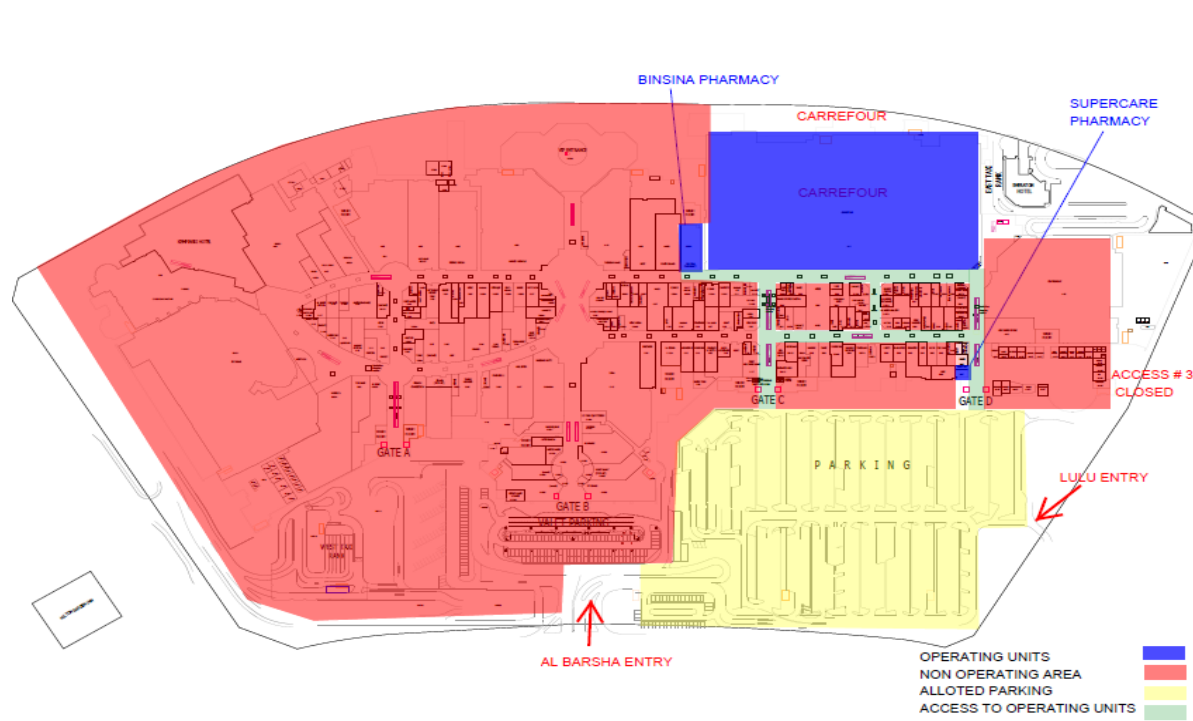


# Aspire:



65% Cost ↓ in Utilities

# Assess:

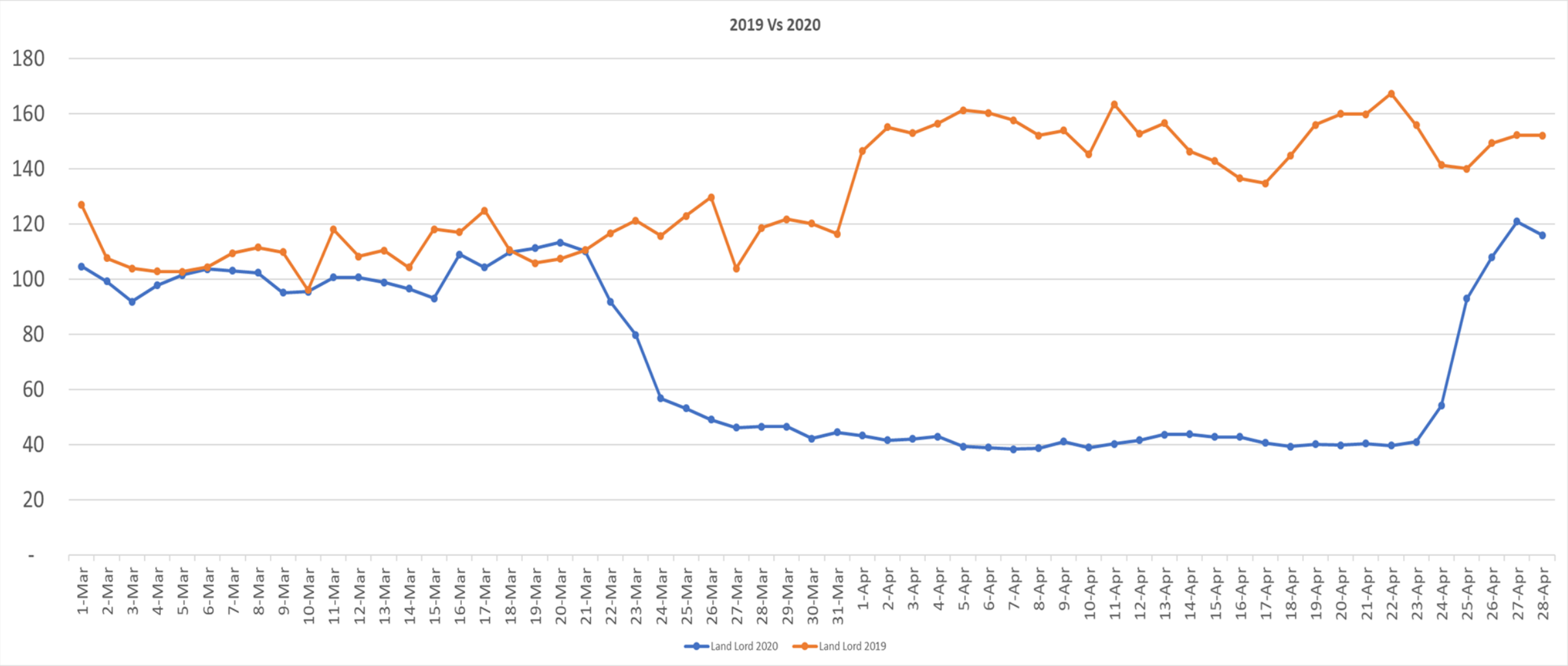


# Architect:

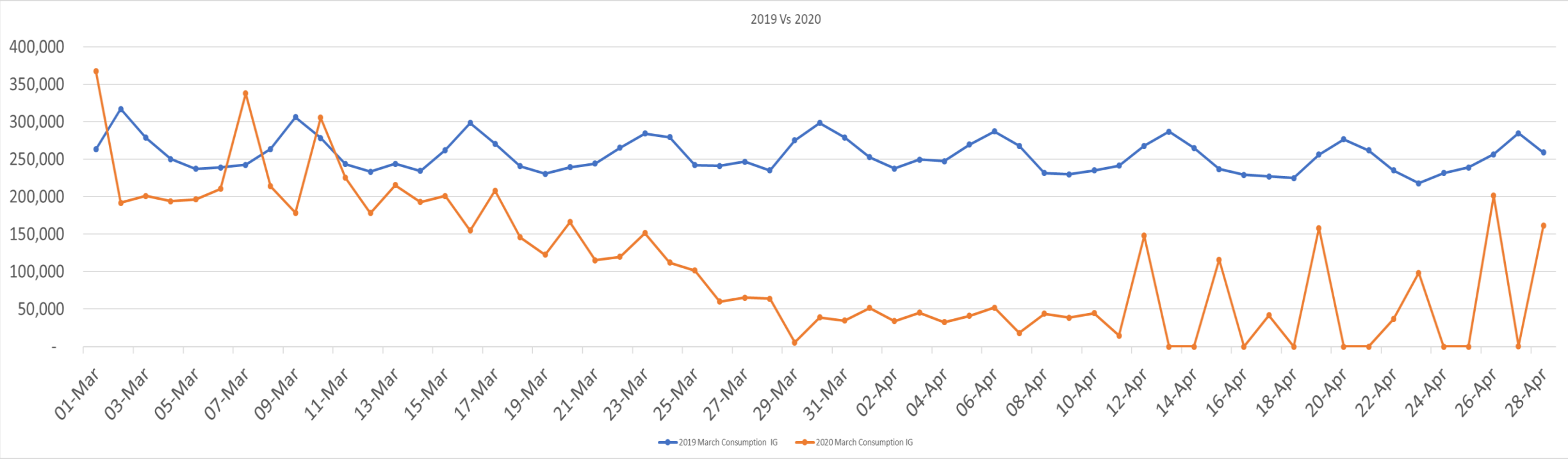


FAH U01	East Food Court	8:00 AM	11:30 PM	9:30 AM	11:00 PM
FAH U01S	West Food Court	8:00 AM	11:30 PM	9:30 AM	11:00 PM
AHU 116-1	West Food Court	8:00 AM	11:30 PM	OFF	OFF
AHU 116-2	West Food Court	8:00 AM	11:30 PM	OFF	OFF
AHU 01A	Common Area / Court 1	9:00 AM	10:30 PM	9:00 AM	10:00 PM
AHU 05A	Common Area / Mall 1	9:00 AM	10:30 PM	9:00 AM	10:00 PM
AHU 09	Common Area / Mall E	9:00 AM	10:30 PM	OFF	OFF
AHU 10	Common Area / Mall E	9:00 AM	10:30 PM	OFF	OFF
AHU 14	Common Area / Mall A	9:00 AM	10:30 PM	OFF	OFF
L 01	VIP Entrance	7:00 AM	2:00 AM	OFF	OFF
L 04	GATE 1 EAST	7:00 AM	2:00 AM	10:00 PM	7:00 AM
L 05	GATE 1 WEST	7:00 AM	2:00 AM	OFF	OFF
L 06	GATE 2 EAST	7:00 AM	2:00 AM	10:00 PM	7:00 AM
L 07	GATE 2 WEST	7:00 AM	2:00 AM	10:00 PM	OFF

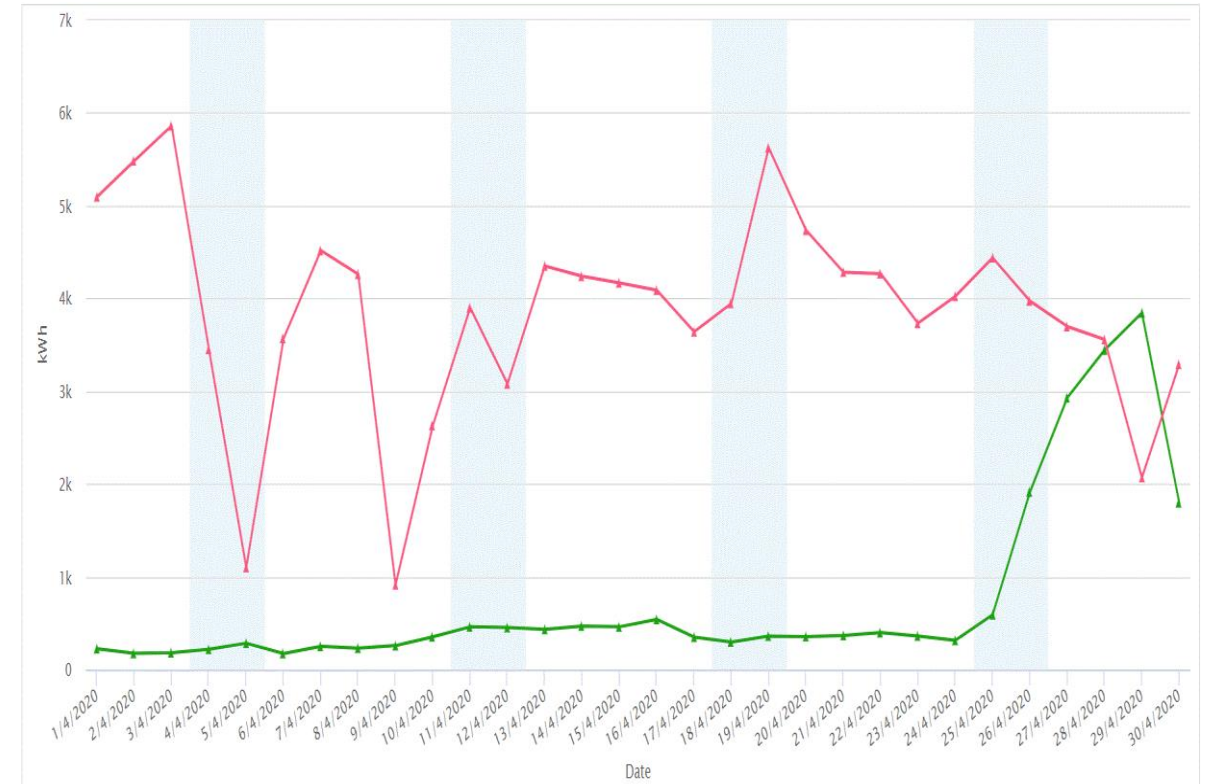
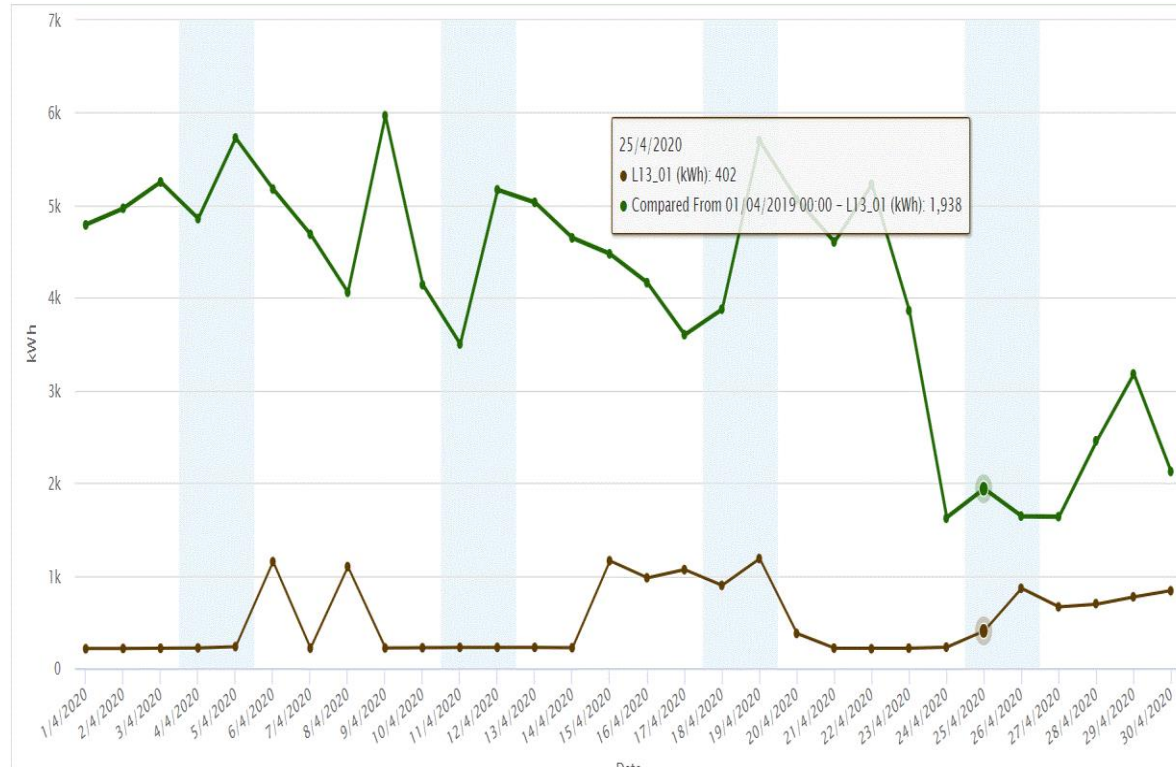
# Action (COVID – 19 Trends Electricity)



# Action (COVID – 19 Trends Water)



# Advance (Sub-metering Level)





## Learn:

Once we collected the relevant equipment data and modelled the consumptions the deficit was clearly seen and we were able to assign a numerical number to it.

The consumption has dropped 70% - 75% from what is expected in normal operations.

During complete lockdown the facility was running at 15% of its capacity.

4

3

2

1

5

### *Savings*

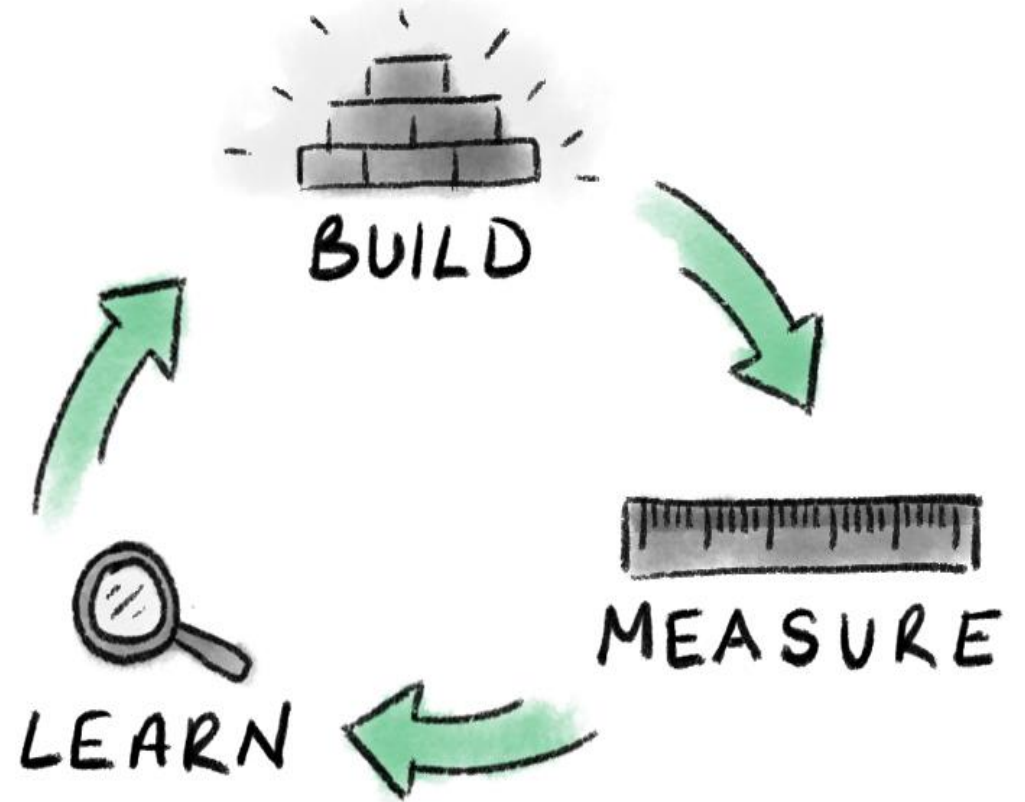
$$= (\text{Adjusted Baseline} - \text{Reporting Period}) \pm \text{Partially Shutdown Equipment}$$

We established a numerical deficit (non-routine adjustment) due to the partial shutdown of equipment and deducted that from the routinely adjusted baseline that already took into account the drop in footfall.

The best approach for the most accurate outcome is to establish a baseline consumption from the most recent MDB readings with the same environmental conditions. The equipment load was defined for each MDB. This was viable for Mall of the Emirates as the BMS is advanced and allows for this data collection.

# Conclusion

1. As this is unprecedented we have opted for the most factual approach.
2. This was possible due to IoT.
3. We identified non-routine effects compared to previous data collected.
4. We adjusted for the routine & non-routine factors.
5. Next! Redefine the new norm.





ENOVA

*by*  **VEOLIA**



# Impact of COVID-19 on ESCO M&V Activities

## Case Study: Hotel

**Gaurav Soni**

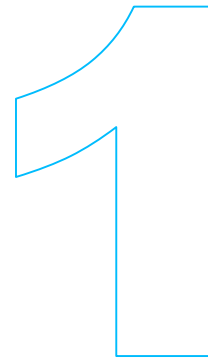
Project Assurance Manager –  
O&M and M&V  
ENGIE Smart4Power





# **Impact of COVID 19 ESCO M&V Activities**

4th June 2020



# **ENGIE Smart4Power profile**



# ENGIE: A Global Energy Actor

Activities in  
70 countries

60 Billion Euro  
Revenues (2019)

160 000  
Employees

25 % owned by  
the French State



LOW CO<sub>2</sub> POWER  
GENERATION

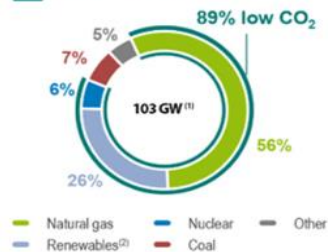
World leader in IPP

103 GW<sup>(1)</sup> installed

~90% low CO<sub>2</sub>

23% renewables<sup>(2)</sup>

Capacity breakdown



GLOBAL  
NETWORKS

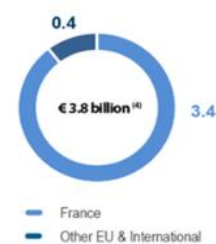
European leader in gas infrastructures

12 bcm storage capacity

Objective green gas in France:  
100% by 2050

Expertise in power  
transmission & distribution (T&D)

EBITDA gas infrastructures



CUSTOMER  
SOLUTIONS

24 million customers worldwide

Global leader in energy solutions  
for cities

+ 250 District & Heating networks  
worldwide

EBITDA by type of business



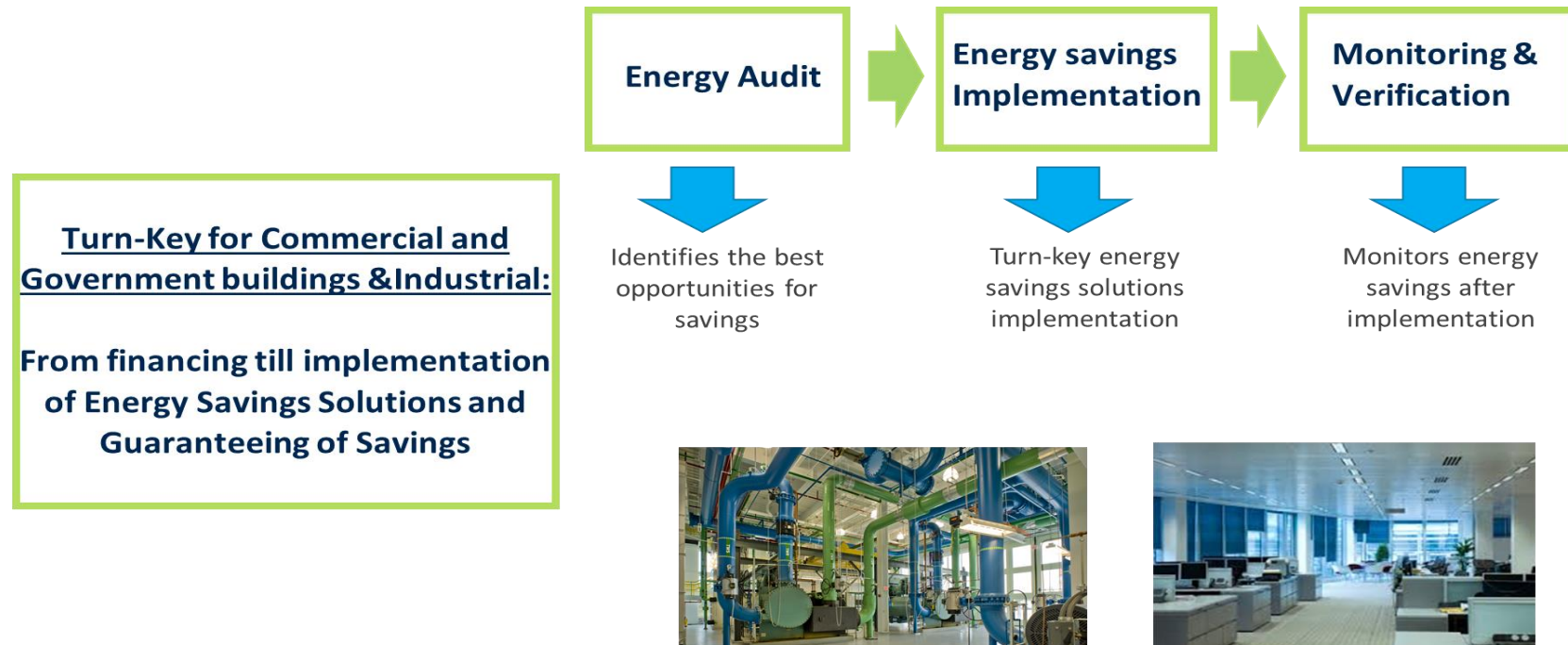
Energy Efficiency is  
part of Customer  
Solutions





As part of **ENGIE**, **Smart4Power** is a leading provider of energy efficiency solutions for commercial, residential and industrial facilities. Since its inception in 2012, it has conducted 200+ energy audits and implemented over **40 efficiency projects** that have generated accumulated savings **exceeding AED 50 million**.

Smart4Power is headquartered in the UAE, has an office in Saudi Arabia, and runs projects in most of the GCC countries.





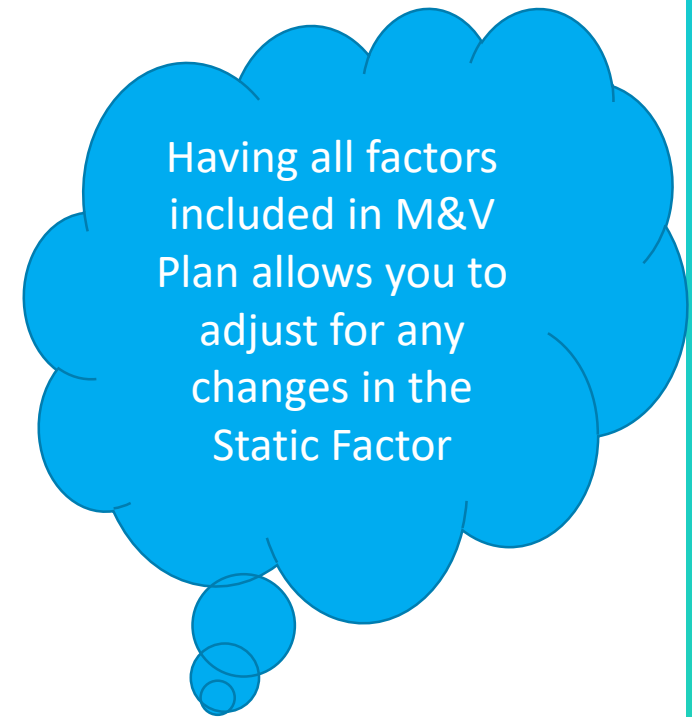
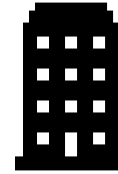
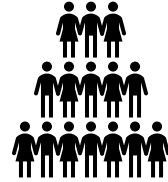
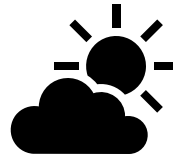
2

## **Importance of identification of right Independent Variables and Static Factors**

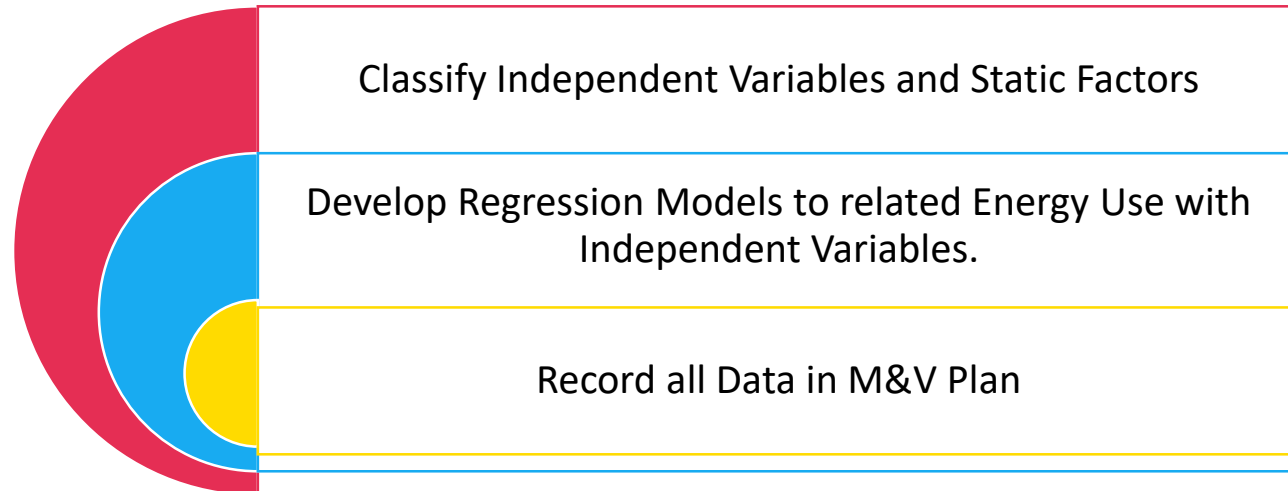
## Parameters affecting Energy Consumption of the facility

- List all Factors that affect the Utility Demand and Consumption

- Occupancy
- Weather ( CDD)
- Building Utilization
  - Conditioned Space / Total Floor Area
  - No of Guest rooms and Types
  - No of Banquet Halls , Restaurants, Kitchens, Gym



- Setpoints
  - Guest room Setback
  - Pool(s)
  - Hot Water
  - Domestic Water Tank
  - Common Areas
- Ventilation Rates
- Connected Load



## Baseline Adjustment strategy

### For Option A

- Simple calculation – No NRA – e g. Lighting retrofit –Operating Hours are estimated and hence no change.

### For Option B/C – Long term Contracts

#### • If Post retrofit > 6 months

- Use reporting period data to create regression Model – Efficient Performance Model (EPM)
- Compare Adjusted Baseline Energy against Predicted using EPM
- Difference provides “projected cost avoidance” under “Business as usual scenario”
- Use Submeter data to calculate variation from Annual Equivalent period.

#### • If Post retrofit < 6 months

- Use Submeter / Quarter hourly data to develop advance analytical model to make relevant adjustments for subsystem energy use.
- Suspend- extend contract

### If no Proper documentation of Static Factors

- Discuss with client using most effective way to calculate the impact and arrive at amicable solution.
- Suspend / extend contract until Business returns to usual .



3

## **Case Study : Hotel in UAE**

# Case Study : Upscale Hotel In Dubai Marina

## About Hotel

- The hotel is located in Dubai Marina and started operations in Nov. 2015
- Total Building area: 28,865 sqm
- The hotel consists of Basement + Ground +32 floors featuring 485 guest rooms with different categories
  - Superior Suites :- 241 rooms
  - Junior Suites :- 120 rooms
  - Grand Suites :- 124 rooms
  - Interconnecting room :- 50 rooms
  - Disabled room :- 4 rooms
- The hotel also features 2 restaurants, 1 gym and a swimming pool

## ESPC

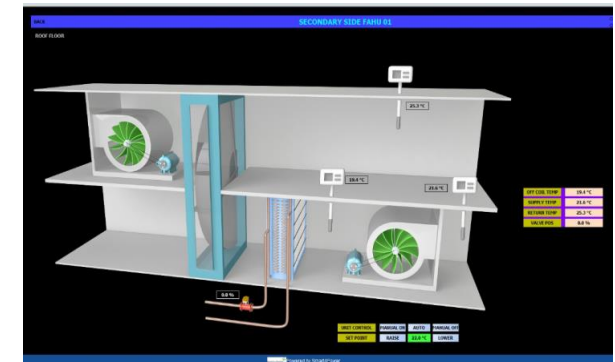
ECMs Installation  
Completed Sep 2018

Chiller Plant Manager

Wet Wall System



FAHU Optimisation


VFD on Exhaust and  
Makeup fans for  
Kitchens.

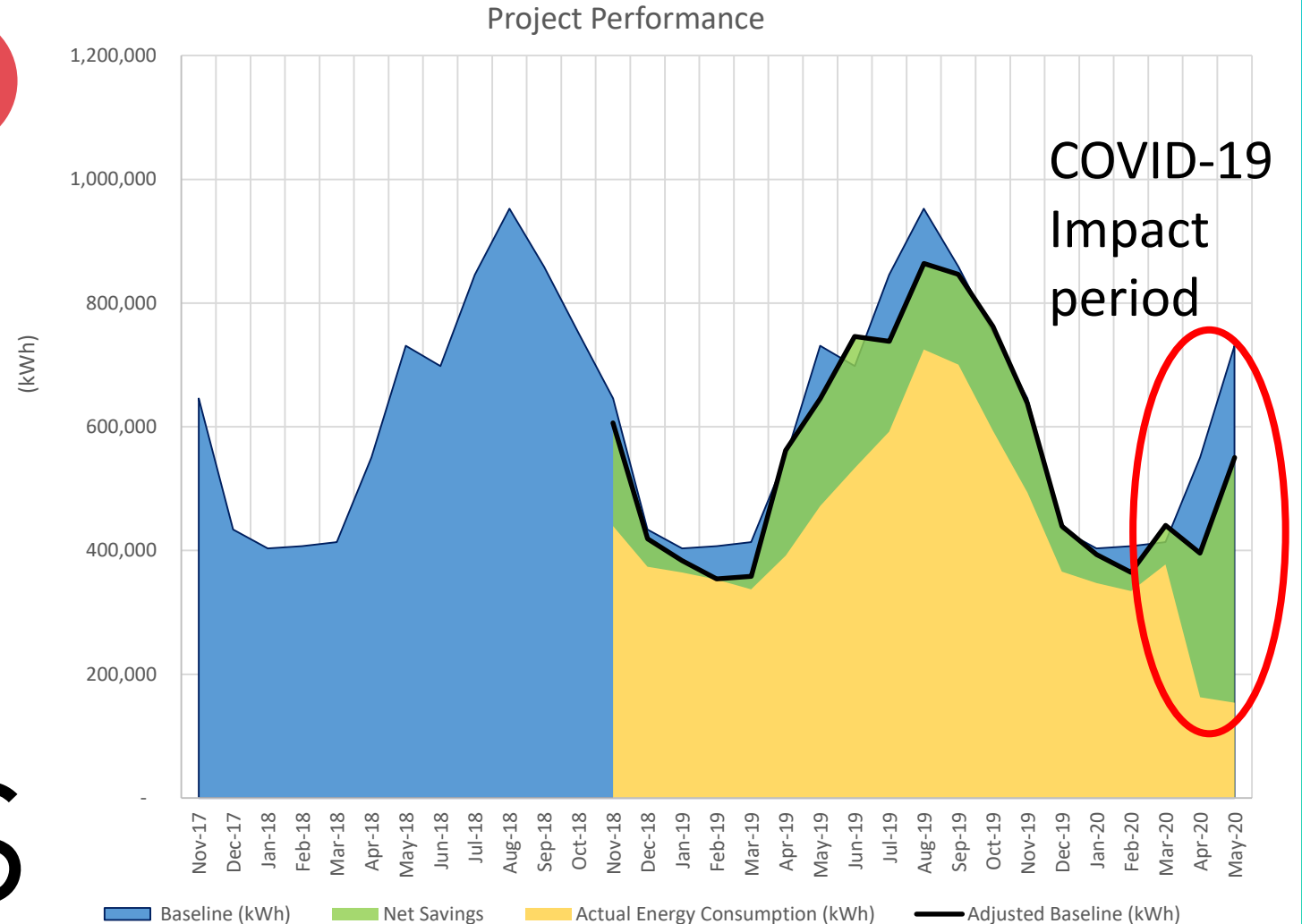


## Case Study : Upscale Hotel In Dubai Marina

### Current Situation

- Facility is closed since March 25. 
- HVAC system operational to maintain Healthy state of Interiors.
  - Setpoint Increased from 24°C to 27°C
  - Guestroom FCU operational
  - Fresh Air operation reduced to 8 Hours.
- ECM's in operation 
- 75% reduction in Bill to Bill Energy Consumption
- 74% Net savings Calculated using Regression Model

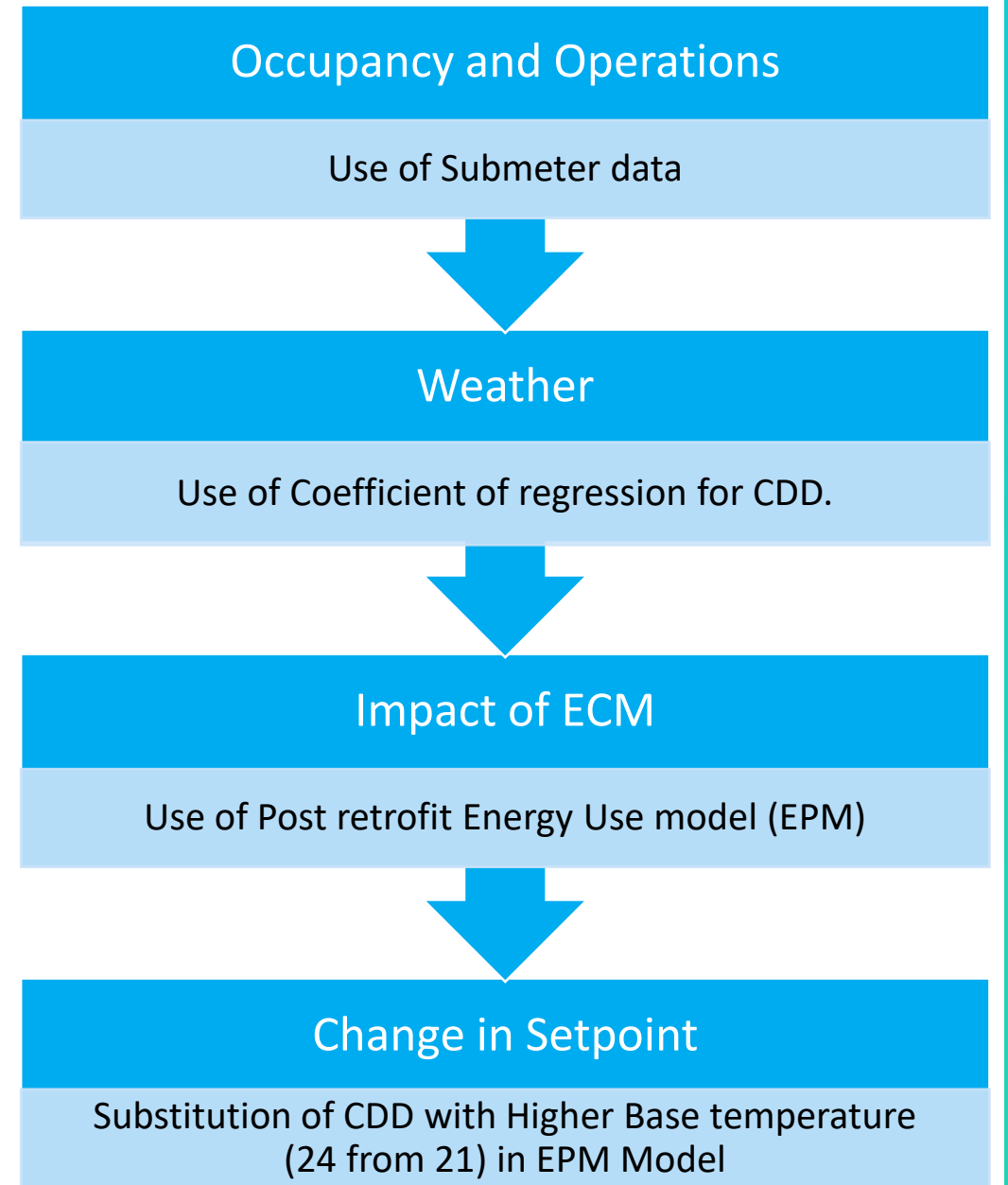
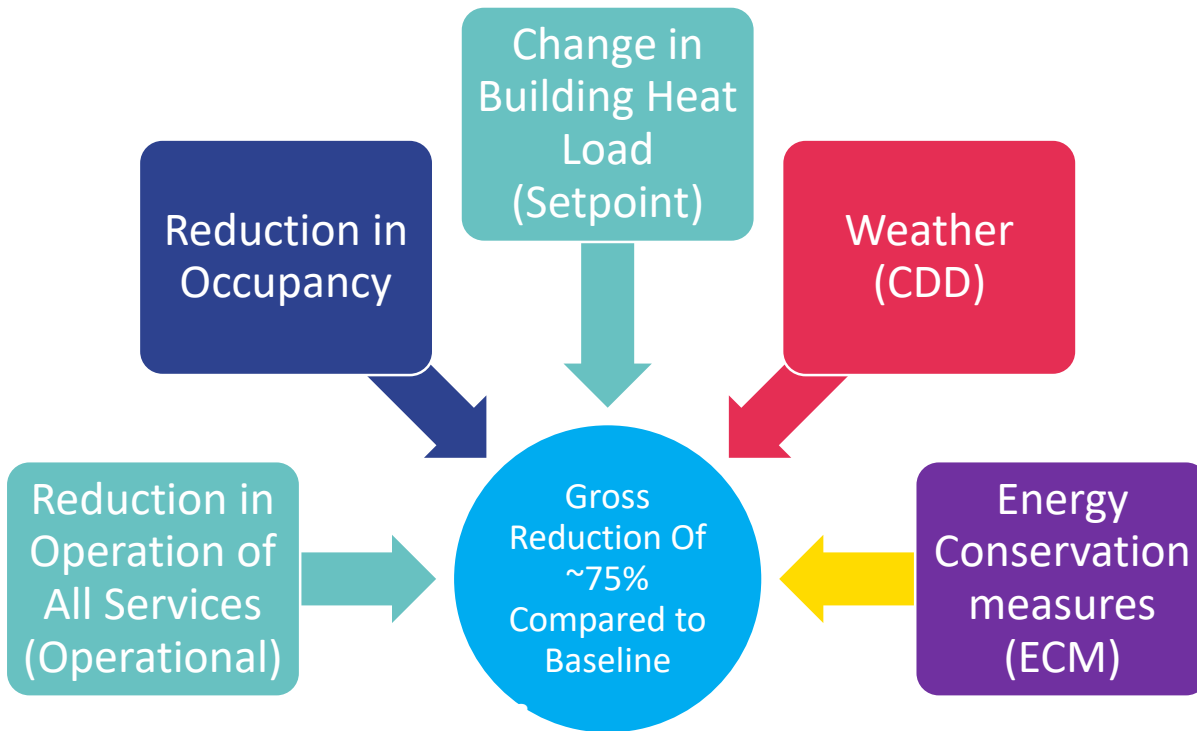
Can this NET savings be claimed????,.....NO! 





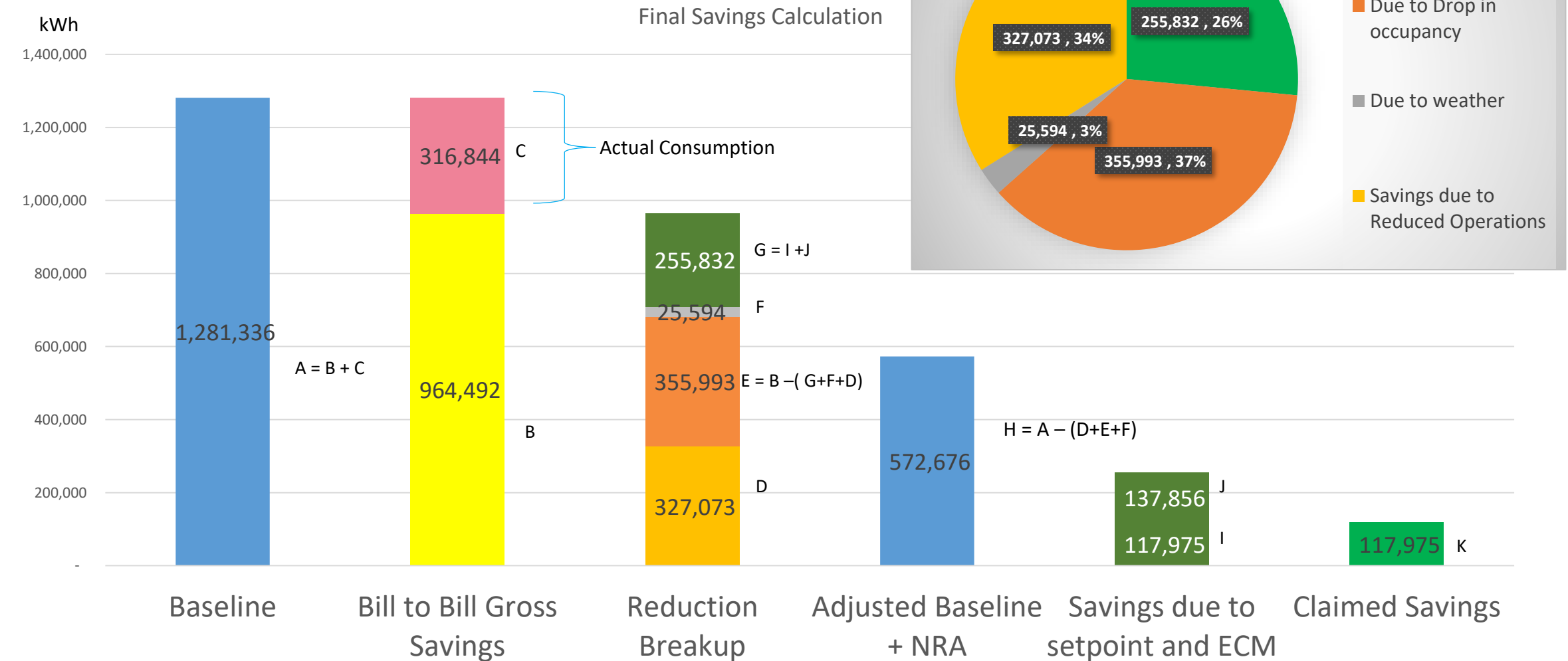
## Case Study : Upscale Hotel In Dubai Marina

### Reasons and Baseline Adjustment



# Case Study : Upscale Hotel In Dubai Marina

## Savings calculation



# Clients in Commercial

## Hospitality / Health



## Real Estate / Retail



صندوق أبوظبي للتنمية  
ABU DHABI FUND FOR DEVELOPMENT

## Government



## Education



# Clients in Industrial





Thank You



# Q&A

## “The Impact of COVID-19 on ESCO M&V Activities”



**Lia Webster**

Sr. Engineer / Principal  
**Facility Energy Solutions &**  
Chair of the IPMVP Sub-Committee  
on Advanced M&V, **EVO**



**Amin El Najjar**

Director  
Operations for Dubai & Northern  
Emirates, Oman, Lebanon and Egypt  
**ENOVA**



**Gaurav Soni**

Project Assurance Manager –  
O&M and M&V  
**ENGIE Smart4Power**



**Iwan Walters**

Partner, **Eversheds Sutherland**  
Board Member,  
**Clean Energy Business Council**  
**Moderator**



**Join our next webinar**

# **“Introduction to Sustainable Finance”**

**15<sup>th</sup> of June 2020**

**2:00 PM Gulf Standard Time**